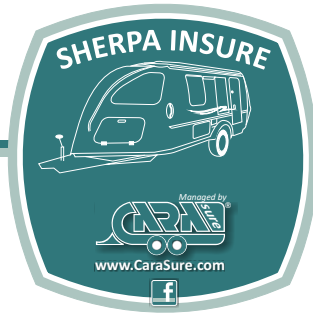


# ClaimFORM

(Sherpa Caravans only)



CARA Policy Number

PLEASE COMPLETE ALL SECTIONS IN BLOCK LETTERS

TYPE OF CLAIM	Accident on a National Road	Storm / Hail damage	Malicious damage	Pothole
	Accident involving a Third Party	Theft of Contents	Window/Glass	Fire
	Accident at Home / Resort / Other	Theft of Vehicle	Other (Specify)	

PERSONAL DETAILS (INSURED)	Title	First Names	Surname
	ID Number		
	eMail	Cellular	
	Tel (W)	Tel (H)	Fax
	Street Address		
	Postal Address		
		Postcode	
	Driver's Licence Number	Expiry Date	Code

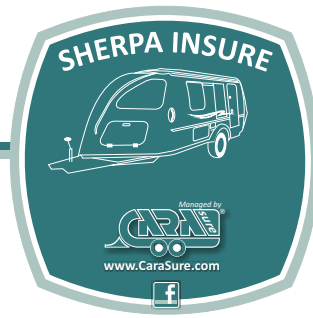
SHERPA CARAVAN DETAILS	Reg. No.	
	VIN No.	
	Make	
	Model	
	Year	
	Retail Value	R
	Total loss / damage	R

REPAIRER	Name of Repairer	
	Contact Person	
	Telephone	
	eMail	
	Quotation No.	
	<b>(PLEASE ATTACH QUOTATION TO THIS CLAIM FORM)</b>	

DETAILS OF ACCIDENT/ LOSS/DAMAGE	Place where event occurred	
	Date of event	
	Time (AM/PM)	
	Weather conditions	

POLICE REPORT	SAPS Reference number	
	Date reported	
	Police Station	
<b>(PLEASE ATTACH POLICE REPORT)</b>		





**PLEASE DO NOT FAX OR EMAIL THIS PAGE**

Please read the following guidelines carefully before submitting a Claim

<b>GUIDELINES / CHECKLIST</b>	<b>1</b> If the Leisure Vehicle is <b>not mobile</b> , contact the <b>CaraCARE Call Centre 0861 10 10 10</b> to remove the vehicle (Econo Plans do NOT have this cover)
	<b>2</b> Obtain a <b>Cara-Sure Claim Form</b> (Page 1 & 2) from <b>www.CaraSure.com</b> OR eMail <b>claims@carasure.com</b> OR Contact <b>0861 868 765</b>
	<b>3</b> Obtain <b>Quotations</b> from Repairers / Service providers
	<b>4</b> Copy of <b>Driver's Licence</b>
	<b>5</b> Take as many <b>Photographs</b> as possible
	<b>6</b> Obtain <b>Witness Statements</b> (Personal details)
	<b>7</b> Obtain <b>Third Party details</b> (Personal and Vehicle/s)
	<b>8</b> Report to the nearest <b>SAPS</b> Station within 48 hours of the incident and obtain SAPS Reference number and police report
	<b>9</b> Copy of <b>Vehicle Registration</b> / If Financed, <b>Bank settlement</b> letter
	<b>10</b> Complete the <b>Cara-Sure Claim Form in full and submit</b> together with all relevant documentation to <b>claims@carasure.com</b> OR Fax to <b>086 514 8487</b>

<b>TYPE OF CLAIM</b>	<b>Accident on a National Road</b> <b>Accident involving a Third Party</b> 1 2 3 4 5 6 7 8 10	<b>Theft of Contents</b> 2 3 4 8 10	<b>Theft of Leisure Vehicle /</b> <b>Written off</b> 2 4 8 9 10
	<b>Malicious damage</b> 2 3 4 5 6 8 10	<b>Fire / Explosion</b> 2 3 4 5 10	<b>Storm / Hail damage</b> 2 3 4 5 10
	<b>Window / Glass</b> 2 3 4 10	<b>Potholes / Other</b> 2 3 4 5 10	Mechanical failure, Electrical failure, Maintenance, Tyres, Wear & Tear, and Woodrot is not covered under this Policy. <b>SEE Cara-Sure Policy Document</b>

<b>IMPORTANT</b>	<ul style="list-style-type: none"> <li>* You may <b>NOT admit guilt</b> to any person/s in the event of an incident.</li> <li>* You may <b>NOT authorise any repair work</b> without the written confirmation from the Insurer.</li> <li>* We reserve the right to require repair work to be carried out at any <b>repairer of Our own choice</b>.</li> <li>* If an <b>Excess</b> is applicable, it <b>MAY NOT</b> be built into any quotation. The Excess will be payable to the Repairer.</li> <li>* A claim must be <b>reported within 24 hours</b> of the event.</li> <li>* A claim must be <b>submitted within 30 days</b> of the event.</li> </ul>
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